

RESULTS OF FY 17-18 YEAR-END SURVEY

Each year Community Energy Project conducts a survey to gather information from approximately 10% of workshop participants about the results of taking part in a workshop. This ensures program and supply relevancy, participant satisfaction, and high program impact.

<i>Question</i>	<i>Results*</i>		<i>Comments</i>	
<i>Was it worth your time to attend the workshop? Y/N</i>	Yes No	100% 0%	"I found that they gave me a lot of information for keeping my house warm that I didn't know before, it was really helpful"	"I have attended the workshops for several years and I kept continuing because the workshops were informative."
<i>Did you save money on your heating bills after using the weatherization materials and following the energy saving tips? Y/N</i>	Yes No NS	87.3% 6.03% 6.04%	"A lot. Less money every month. Much warmer. Saved A LOT of money. +200"	
<i>How much money do you think you saved?</i>	\$1-10 \$11-20 \$21-30 \$31+ Unsure	17.5% 11.1% 7.9% 15.9% 34.9%	"Don't have to heat my house up to 70 and don't have to wear a coat and hat inside."	
<i>Was your home more comfortable after using the weatherization materials and following the energy-saving tips? Y/N</i>	Yes No	98.4% 1.6%	"Feel more comfortable because it saves energy and feels warmer."	"It was just keeping more heat in the house, more consistently warm and we are able to keep electric heater low."
<i>Did you have problems installing any of the materials? Y/N</i>	Yes No	22.2% 77.8%	"The materials were strange to me so it's hard to install them correctly"	"I couldn't install the door sweep because I have metal door"
<i>Did anyone help you install the materials?</i>	Yes No	52.4% 47.6%	"My family members helped me"	"My husband"
<i>How much time did you [and others, if applicable] spend installing the weatherization materials?</i>	0-4 5-10 11+ Unsure	56.1% 11.1% 6.4% 17.5%		

<i>After each one, please tell me whether or not you used the item. Includes: Plastic Storm window kits, pipe insulation, rope caulk, door weather-stripping, door sweep, outlet/switch gaskets, thermometer, and workshop manual.</i>	Windows Pipe Ins R. Caulk Door Kit Sweep Gaskets Therm. Manual Not received	82.5% 68.3% 76.2% 61.9% 65.1% 61.9% 69.8% 88.9% 0%	“Manual was super helpful-able to refer to”	“I just learned how to use the materials at the workshop and didn't need the manual”
<i>Did you have all the tools at home necessary to do the project?</i>	Yes No Other	84.1% 6.4% 9.5%	“I have tools for some materials but I had to buy equipment for the plastic window kit”	
<i>What tools did you use?</i>	Mallet Crew gun Screw driver Hammer/nails G. shears M. tape Scissors Hack saw Ad remover Staple gun Box cutter Other	36.5% 20.63% 58.7% 20.6% 0% 26.9% 38.1% 6.4% 1.6% 3.2% 11.1% 28.6%		
<i>Did you order an energy saver kit from Energy Trust of Oregon?</i>	Yes No N/A	36.51% 60.32% 3.17%		
<i>[If relevant] what will you do with the materials you didn't use?</i>	G/t friend G/t neighbor G/t family Took to work Saved R/t CEP Used all Other	14.3% 11.1% 7.9% 0% 47.6% 3.2% 22.2% 3.1%		
<i>Have you or your family changed behaviors at home since attending the workshop? Y/N</i>	Yes No	58.7% 41.3%	“Not to leave lights on if not using, unplug items not being used.”	“I just make sure my doors are set tight and heaters are turn to temperature that is not too warm”

<i>Did you check/adjust the thermostat setting for your heating system this winter? Y/N</i>	Yes No	54.2% 31.3%	“I used to turn it all the way up because the heat went out the windows. Now I put it at 65 degrees and it’s warmer than it used to be.”	“I turn it down to 55 at night now and that definitely saves money.”
<i>What type of heating system do you have?</i>	Furnace Baseboard Wall heater Space heater Other	46% 23.8% 22.2% 7.9% 0%		
<i>[IF FURNACE OR CENTRAL HEATER] Do you have a programmable thermostat?</i>	Yes No	61.1% 38.9%		
<i>Did you check or adjust the thermostat on your water heater? Y/N</i>	Yes No N/A	9.5% 87.3% 3.2%		
<i>[IF NO] Can you tell me more about that?</i>	No access No control Intimidated Busy/Lazy Don’t know how N/A Other	9% 12.7% 0% 3.6% 12.7% 16.4% 38.2%		
<i>Was the workshop missing information that you wanted to learn about? Y/N</i>	Yes No I don’t know	87.3% 9.5% 3.2%	“Watering plants/gardening in summer.”	“How we get charged for power.”
<i>On a scale of 1-5, with 1 being nothing and 5 being everything, how much would you say you knew about home energy & weatherization BEFORE the workshop?</i>	1 2 3 4 5	14.3% 20.6% 44.4% 17.5% 3.2%		
<i>On a scale of 1-5, with 1 being nothing and 5 being everything, how much would you say you knew about home energy &</i>	1 2 3 4 5	0% 0% 4.8% 31.8% 63.5%		

<i>weatherization AFTER the workshop?</i>				
<i>Did the workshop make you more likely to do OTHER DIY projects in the home? Y/N</i>	Yes No Other	87.3% 6.4% 6.4%	"They are motivating. we are looking for ways to improve our living space"	"Feel like I can do anything!"
<i>Was this your First Community Energy Project workshop? Y/N</i>	Yes No	66.7% 33.3%		
<i>Would you like to know more about our other workshops?</i>	Yes No	76.19% 23.81%		
<i>Would or have you recommend(ed) Community Energy Project workshops to family or friends? Y/N</i>	Yes No	100.0% 0.0%		
Summer Energy Use Survey				
<i>Do you have a hard time staying cool in the summer? Y/N</i>	Yes No Other	53.9% 34.9% 11.1%		
<i>If CEP were to offer a cooling workshop, would you be interested? Y/N</i>	Yes No Other	84.1% 9.5% 6.4%	"We put screens on the doors and leave the doors open. would love to know what else we could do"	"Yes please, I lived in a number of apartments in Portland, and none of them has air condition, how hot it get at night and how hard to sleep , it was miserable"

**Not all percentages add up to 100% as participants did not always provide answers, and in some cases could select multiple responses depending on the question.*