



COMMUNITY ENERGY PROJECT

Empowering People – One Home at a Time

422 NE Alberta St.
Portland, OR 97211

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www.CommunityEnergyProject.org

- Provided contact info for 93 (40%) of qualified workshop participants requesting a Water Test Kit to the County LeadLine after each workshop, with a year-to-date total of 230 water test kits requested through 46 CEP workshops.
- Participated in four community events, fairs or networking meetings to promote Lead Poisoning Prevention Program and other CEP programs for a total of 14 events year to date.
- Organized and led training session and networking opportunity for volunteer workshop leaders
- Research into lead prevention topics for development of updated and improved workshop curriculum
- Facilitated volunteers from PIVOT as well as other CEP interns in training to conduct workshop follow-up surveys

Program Development

- CEP conducted 3 RRP trainings for 41 contractors in the 3rd quarter (funds generated from course fees support CEP programs)
- Community Education Supervisor participated in one day training in “Effective Supervision” hosted by the Non-Profit Association of Oregon (NAO)

Ongoing Activities

- Participate in outreach and networking activities with LHRP and other community partners around lead and environmental health issues
- Submit/publish articles and news releases to local publications and internet sources on a routine basis to promote lead awareness and specific workshops
- Provide information and referral for community members to LHRP partner services
- Collect, track, analyze and report workshop participant/outreach activity data
- Conduct follow-up communication with participants who submit lead dust test kits to the lab and discuss results, answer questions and provide referrals as needed
- Review LeadNet postings and archive articles and information that will improve the quality of information that CEP provides to the workshop participants or interested public.
- Update and maintain a reference binder on recalled toys and household items from Consumer Product Safety Commission
- Assist/supervise program operations and conduct weekly check-in meetings with Program Director and Community Education staff
- Participate in LHRP partner meetings and events
- Participate in Multnomah County Environmental Health Dept. Healthy Homes Coalition meetings – Program manager serves as Chair of steering committee of HH Coalition.
- Participate in Non-Profit Association of Oregon (NAO) Diversity Leaders Network (every other month)
- Conduct program evaluation and analysis, make appropriate changes
- Monitor progress of Lead Program – on track!



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Lead Poisoning Prevention Workshop Highlights—Basic Workshop

This quarter, CEP conducted 24 basic Lead Poisoning Prevention workshops for 226 qualified households (232 total households) with 488 households served in 46 workshops served year to date. 3rd quarter average household size was 4.23 people in the home with average attendance among all qualified participants 9.4 households per workshop. The majority (82%) of all workshop attendees were at private workshops with an average attendance of 11.2 households at each privately hosted workshop. 18% of all attendees were at public workshops with an average public attendance of 5.9 households.

Workshop Types (<i>Workshop types not bolded may fit more than one category. The bolded items add up to the total.</i>)	Total for Reporting Period	Total for Fiscal Year
Open to the Public	7	14
Privately Hosted	17	32
Bilingual/Multilingual	8*	10*
Blood Lead Testing	0	1
Parent Groups	20	33
Individual Concerned Parent consultation	0	0
Realtors	0	0
City of Portland Office of Sustainable Dev. Fix it Fair (FIF)	2	3
Healthcare/Wellness Community	7	15
Community Fair (other than OSD FIF)	0	1
Teachers/Family Advocates/Caseworkers	0	4
Job Training/Apprenticeship Program	2	4
Total Public and Private Workshops	24	46

*2 additional bilingual/multi-lingual workshops were not counted in the 2nd qtr. and are included here.

CEP partners with hundreds of organizations and community groups each year to host our public workshops. We provide flyers and conduct the marketing for these workshops, and may receive assistance from the host location as well.

Seven **public** workshops were conducted this quarter at the following locations:

Public Workshop Locations	City Sector	Date(s)	# of Workshops
St. Johns Community Center	N	1/18/11	1
OSD Fix-it-Fair Parkrose High School	ONE	1/22/11	1



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Sellwood Community Center	S	1/25/11	1
Peninsula Park Community Center	N	2/8/11	1
Centennial SUN School	OSE	2/22/11	1
OSD Fix-it-Fair Jefferson High School	N	2/26/11	1
Sitton SUN School (Spanish)	N	3/15/11	1

CEP also partners with community service organizations and agencies that help us reach underserved groups experiencing barriers to attending regularly scheduled public workshops. These host agencies provide assistance with marketing and outreach, interpretation in many languages, as well as accommodations for people with disabilities. These workshops are usually closed to the public to allow for tailoring the workshop for these groups.

Seventeen **privately-hosted** workshops were conducted this quarter at the following locations:

Privately-Hosted Workshop Locations	City Sector	Date(s)	# of Workshops
Albina HeadStart Tina Clegg Ctr. (English+Spanish)	NE	1/5/11 1/19/11	2
Albina HeadStart - Carolyn Young (English+Spanish)	NE	1/20/11	2
Albina HeadStart - Carlton Court	NE	2/10/11	1
Albina HeadStart – Priestley Center	N	3/9/11	1
Multnomah County NE WIC Program (English+Spanish)	NE	1/10/11 1/26/11 3/8/11 3/14/11	4
East County WIC – Gresham (English+Spanish)	OP	1/13/11	2
Constructing Hope Pre-Apprenticeship Program	NE	1/14/11	1
Sitton Elementary SUN School	N	1/19/11	1



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Hacienda CDC - Salon Communal (Spanish)	NE	2/1/11	1
DHS Steps to Success	OSE	2/10/11	1
Adventist Medical Center Baby and Me Program	OSE	2/16/11	1

In-Kind Support

CEP partners with several schools, churches, community centers, and other organizations to host workshops that are family-friendly and open to the public. Almost all of our partners provide free space for 2 hours per workshop, and occasionally provide interpretation services, childcare, and assistance with outreach. *This quarter*, community partners donated 50 hours of free space rental (lead workshops only) with an additional 30 hours of donated space for the all-day Renovation Repair and Painting (RRP) training. Six workshops were conducted in Spanish by CEP staff, and did not require outside assistance for interpretation.

Year to Date In-Kind Support	# Hours Space	# Hours Interpretation	# of Times Hospitality Provided
Lead Poisoning Prevention Workshops	50	4	0

Lead Dust Sampling Kits

CEP provided 18 lead dust test kits in the 3rd quarter. All were distributed as part of the Lead-Safe Home Projects workshops resource kit. We encourage *basic* Lead Poisoning Prevention Workshop participants to schedule a ten-minute visit to CEP to receive the kit and a one-to-one demonstration of the resource. These mini-appointments offer an excellent opportunity for each client to discuss their particular lead hazard concerns and ask questions. During both Tier 1 and Tier 2 lead workshops, we inform participants that they can receive free dust test kits in the mail if they contact the Multnomah County LeadLine and request this resource.

In the 3rd quarter, CEP received results of 2 dust tests. One set of results indicated significant lead hazards present on the window sill and floor and CEP contacted the client to discuss results and follow-up actions.



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B. Program Evaluation: Follow-up Surveys/Visits

Follow-up surveys will be completed during the 4th quarter and are under way.

Post-Workshop Participant Comments

We gather immediate participant feedback on anonymous demographic survey forms at the end of each workshop and report these data in the tables at the end of this report. Some comments from participant evaluation forms this quarter:

- Great class!
- Very helpful, lots of info that I didn't know! Thanks.
- It will help us people who rent and don't know about lead.
- Love it! This workshop should be on national T.V. :) Thank you so much.
- Thank you for taking the time to provide this info!
- Thanks for the supplies and resources.
- Keep up the good work!

C. Outreach/Marketing Activities

The Outreach and Marketing Coordinator prepares an independent report outlining all of CEP's outreach and volunteer efforts in detail. Here we just include highlights specific to the Portland Water Bureau contract for lead poisoning prevention workshops. The full CEP Outreach and Volunteer report is available upon request.

Presentations:

- | | |
|--------------|-------------------------------------------|
| Jan 11, 2011 | African American Chamber of Commerce |
| Jan 12, 2011 | Elders in Action |
| Mar 17, 2011 | South East Tabor Neighborhood Association |
| Mar 22, 2011 | Lents Neighborhood Association |

Meetings/Networking Opportunities:

- | | |
|--------------|--------------------------------------------------|
| Jan 21, 2011 | Clara Barton VISTA Corps Team meeting |
| Feb 01, 2011 | Homeownership Retention Program meeting |
| Feb 14, 2011 | Clara Barton VISTA Corps Team meeting |
| Mar 2, 2011 | PCRI Homeowner Retention Coalition meeting |
| Mar 10, 2011 | Lead Hazard Reduction Partners Quarterly meeting |
| Mar 15, 2011 | African American Senior Forum |



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Community Events

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CEP participated in four different community events this quarter. The type of events varied, as well as the thematic emphasis. The Events are listed below

- Jan 22, 2011 Fix it Fair – Parkrose Middle School
- Feb 26, 2011 Fix it Fair – Jefferson High School
- Mar 23, 2011 Easter Seals SCEP Job Fair
- Mar 25-27, '11 Better Living Show – Expo Center

At most events we had a great deal of interaction with people including: introductions, information exchanges, and laying foundations with new partners. To help gauge the success of each event, we have developed a tracking system to gather data on how many people visit our table, how many we have conversations with, and how many take information. At a busy outreach event it is nearly impossible to track each person who comes to visit us at our table, so these results may be underreported. The results of this tracking system for the events of this quarter are as follows:

Contact Tracking (Tabling Events)	Total for Quarter	Total for Fiscal Year
Total Visit Table	429	826
Take Information	239	399 (48%)*
Leave Information/Sign up	47	142 (17%)
Conversations	385	688 (83%)
Networking/Conversation with other orgs.	45	100 (12%)

* Percentages are not mutually exclusive, and are a percentage of how many people visited the table

These data help us gauge how effective we are with outreach events and helps in planning before going to an event the next year.

Media Development

CEP has contacted the editors or reporters of 50 community publications to learn which ones had community calendars and were receptive to regularly scheduled events. As a result, we send a list of CEP community calendar events to 18 local publications on a monthly basis: *Southeast Examiner, Portland Alliance, The Bee, Asian Reporter, El Hispanic News, the East Portland News, East County News, Portland Family Magazine, Metro Parent Calendar, The Skanner, Mid-County Memo, Portland Observer, Gresham Outlook, The Hollywood Star, Concordia News, and All Things Real Estate.* The *Oregonian* publishes CEP events in their calendar by using CEP’s web calendar. The Outreach Coordinator frequently studies the local media to find new angles for future article writing, and to find CEP publications, and contacts potentially interested reporters about stories relating to CEP services.

The number of papers to which we send press releases varies by how much time we have for publication. Press releases tend to be immediate and time-sensitive, and we have a list of 13 papers we



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use who can print a story with only a week or two notice. Most community papers are monthly, and often need a month and a half notice to publish a story. If the press release is not time sensitive, then we expand the size of the list. This quarter we updated our contact list.

This quarter we had two media events – both through electronic e-newsletters.

- Easter Seals highlighted CEP as an excellent host site
- Alberta Main Street had an article on CEP's services in North and Northeast Portland

Online Marketing

Posting to community websites and list serves such as CNRG and CraigsList.org is a simple and convenient way to post new workshop. Some news agencies, such as the Oregonian, use our online calendar and publish events frequently on their own. There are always a variety of places where we are mentioned on personal blogs and sustainability sites as well that utilize our calendar to spread the word to their constituents.

The Community Educator is active in an online community called LeadNet, in which local community members, activists, and educators discuss lead issues.

Constant Contact is our email marketing tool. Every month 15-20 emails fall off the mailing list because their company blocks mass emails or they cease to exist. This is likely a sign of the recession, as many of the emails that become invalid are in a name@organization.com format.

This year we began systematically emailing participants who have shared their email to gauge interest in being added to our e-mailing list. So far about 10% of participants express interest in being added, so our contact list is expected to grow steadily in the next quarter. Asking for permission to add people helps maintain a high open and click-through rate and genuine interest among those on our list.

We currently

- Have 1217 contacts divided into separate mailing lists
- Have an above-average open and click-through rates for non-profit organizations

This quarter we did not send any newsletters, due to staff illness.

Viral Marketing

Viral (social) marketing gives us the chance to reach new audiences locally and nationally, especially the millennial generation. Currently CEP has a YouTube, Facebook, and Twitter account, which are in the top ten most visited pages on the internet. The Viral Marketing Plan outline is consistently revised with experience and education. We make regular updates to most of our marketing channels and interact with followers. As of this quarter we have: Facebook-141 fans; Twitter-76 followers; YouTube-8 subscribers, 15 friends 2700+ views of CEP videos.



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Volunteer Support

CEP volunteers provide support for all of our programs. This quarter, **six volunteers provided 45 hours of labor for the Lead Poisoning Prevention Workshop program** to help us assemble workshop kits, conduct data entry and other assorted tasks. We continue to partner with organizations such as Steps to Success, Hands-On Greater Portland, Easter Seals, Federal Work-Study programs, PIVOT Job Corps, and other organizations to help recruit and place interns and volunteers at CEP. All new individual volunteers receive a one-hour volunteer orientation. Those that commit to volunteering receive one-on-one training with the appropriate program staff member.

Independent Sector is a Federal program that measures the value of volunteer time. Oregon’s dollar value for volunteer time is \$18.47 per hour, which would total \$47,329.38 in in-kind donations for the year. At the Federal rate of \$20.36 per hour it would total \$52,172.50. In the past few years, CEP has had a combination of a small number of interns who volunteer a large number of hours, and a large number of volunteers who participate in groups that come once or twice a year. Volunteers donated an average of 12.15 hours per individual this quarter.

Program	Number of Volunteers Quarter	Number of Volunteers Year	Volunteer Hours Quarter	Total Hours Fiscal Year
Weatherization Workshop	15	17	203.5	535.75 (21%)
Lead Poisoning Prevention	6	10	45	125.75 (5%)
In-Home Services	73	184	570.5	1183.25 (46%)
Water Conservation	3	4	17	20.5 (1%)
Training and Consulting	2	3	13.75	25.75 (1%)
Other	17	19	212	608.75 (24%)
Oregon HEAT	4	5	**56.25	**62.75 (2%)

*Number of non-duplicated volunteers (as some volunteers work within more than one program)

**Structure to track for this data implemented in 3rd quarter, so 1st & 2nd quarter numbers to not reflect Oregon HEAT hours from 1st & 2nd.



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D. Lead-Safe Home Projects Workshops

CEP conducted 3 Tier 2 “Lead-Safe Home Projects” workshops in the 3rd quarter serving 24 qualified households for a total of 61 households served so far this year (contract goal complete). CEP’s basic lead poisoning prevention workshop doesn’t cover the basics of lead-safe remodeling and people taking on small projects involving disturbance of lead-based paint do not typically have the time, desire or funds to take longer trainings like CEP’s new Renovation, Repair and Painting (RRP) course. The Lead-safe Home Projects class efficiently summarizes most key points from the longer training in a shorter timeframe that is accessible to the community.

E. High Efficiency Particulate Air (HEPA) Vacuum Lending

CEP loaned out HEPA units to 3 households in the 3rd quarter for a total of 12 HEPA borrowers year to date. HEPA vacuum lending program participants are most often CEP workshop participants and those who hear about the resource from CEP outreach events. Additionally, some borrowers are referred by the Multnomah County LeadLine. CEP sealed HEPA vacuums collected a total of 2.1 lbs. of potentially lead-contaminated dust and debris in the 3rd quarter and 5.11 lbs. year to date.

Based on feedback surveys, Clients were uniformly satisfied with the program. Feedback comments included:

- “Thank you for letting us use this! It made it so much better to clean”

F. Communication with Lead Hazard Reduction Program Grantees

CEP maintains participation in Multnomah County Health Department (MCHD) Healthy Homes Coalition partner meetings and LHRP Partners Quarterly Meetings. Participation in these meetings is a natural avenue for forging collaborations and successfully finding additional support needed to continue to provide and improve lead poisoning prevention services to the area. In December, CEP’s Program Director was elected Chair of the Steering Committee Healthy Homes Coalition. CEP’s Community Education Supervisor serves as the representative on the Radon Coalition, which include some new partners from the State of Oregon radon program, EPA, and local radon mitigation business.

Additionally, CEP provided contact info for 93 (40%) of qualified workshop participants requesting a Water Test Kit to the County LeadLine after each workshop, with a year-to-date total of 230 water test kits requested through CEP workshops. CEP also makes routine referrals to the LeadLine for lead dust testing kits which the LeadLine staff then forwards to the PHB program staff.



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Participant Referral Sources

CEP staff continues to make routine referrals to *all* of the LHRP partners on a *daily* basis. Below are data sets that show the extent of referrals made to CEP’s Lead Poisoning Prevention Program as well as the amount of referrals CEP staff make to community partners.

The table below represents self-reported data from community members on how they found us during *registration* (sign-up only) and from actual *participants* at the workshop. We can see below that the support of the host agency is vital to the Lead Poisoning Prevention program, especially those host organizations providing private workshops for underserved communities. Lead Hazard Reduction partners such as the Portland Housing Bureau and Josiah Hill III Clinic are also important and reliable sources for us. These data do not include the info source for participants in workshops translated into a language other than Spanish as they do not fill out a form.

Info Source – Basic Lead Poisoning Prevention Workshop	Registration Quarter	Registration yr to date	Participants Quarter	Participants yr to date
Host Assisted Outreach	0	0 (0%)*	178	401 (83%)*
Word of Mouth	0	0 (0%)	3	7 (1%)
Community Partners	4	29 (40%)	3	18 (4%)
Caseworker / Advocate	0	0 (0%)	0	0 (0%)
CEP Signage/Pass by	3	6 (8%)	1	1 (0%)
Magazine / Catalogue	0	2 (3%)	0	0 (0%)
Newspapers	0	4 (6%)	0	2 (0%)
Other CEP Program	0	5 (7%)	3	5 (1%)
Internet	0	3 (4%)	0	3 (1%)
Community Event	0	15 (21%)	0	1 (0%)
other	0	0 (0%)	0	1 (0%)
Fix-it-Fairs	0	0 (0%)	30	45 (9%)
No Response	4	8 (11%)	2	5 (1%)
Total	7	72	220	480

*Percentages may not add equal 100 due to rounding to the nearest whole percent.



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This quarter we gave three Lead Safe Home Projects workshops; none of which had pre-registration. Two were at the Fix-it-Fairs, the other was for the Constructing Hope pre-apprenticeship program that trains disadvantaged/formerly incarcerated adults in trades.

Info Source – Lead-Safe Home Projects Workshop	Registration Quarter	Registration yr to date	Participants Quarter	Participants yr to date
Host Assisted Outreach	0	0 (0%)*	16	32 (55%)*
Word of Mouth	0	0 (0%)	0	0 (0%)
Community Partners	0	1 (6%)	0	0 (0%)
Caseworker / Advocate	0	0 (0%)	0	0 (0%)
CEP Signage/Pass by	0	0 (0%)	0	0 (0%)
Magazine / Catalogue	0	0 (0%)	0	0 (0%)
Newspapers	0	0 (0%)	0	0 (0%)
Other CEP Program	0	0 (0%)	0	4 (7%)
Internet	0	0 (0%)	0	0 (0%)
Community Event	0	14 (93%)	0	0 (0%)
Other	0	0 (0%)	0	0 (0%)
Fix-it-Fairs	0	0 (0%)	9	22 (38%)
No Response	0	0 (0%)	0	0 (0%)
Total	0	15	25	58

Referrals Provided by CEP Staff to Other Resources

CEP functions as a large referral source for many clients. We’ve created a referral database to track how often and to whom we refer community members who contact us. This quarter we have added In-Home Referrals to our Active Referrals data. Information is available to community partners about how many referrals we’ve made to their specific organizations by request. Below are the overall statistics in this report. Referrals are divided into four categories:

- A. “Active Office Referrals” occur when a person who calls, emails, or walks in the door requests a service we do not offer and we refer them to the appropriate resource. Each member of CEP staff tracks the referrals they make, and the data is collected quarterly.
- B. “In-Home Referrals” – occur when a staff member or volunteers gives information to an In-Home Services client for a needed service.
- C. “Active Outreach Events” where we track which brochures are taken at an event by bundling and pre-counting each quarter.



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D. “Passive Referrals” include the resources automatically given to our clients through workshops and the In-Home program, as well as how many people visit our website.

Active Referrals were made to more than 30 organizations, three of which (LeadLine, 211-info, and Senior Hotline) are resource hotlines that lead to thousands of other resources. The majority of referrals (56% for the year) were to agencies that provide energy assistance, mostly until CEP received Oregon HEAT funds. In a busy office it is difficult to track each referral made to another agency so **these results may be underreported.**

Active Referral Type	Quarter Total	Year to Date Total
Office Referrals	256	609
In-Home Referrals	43	93
Outreach Events	40	160
<i>Total Active Referrals</i>	<i>339</i>	<i>862</i>

In the table below, “participants” includes the number of clients who have received a package through a workshop, In-home services, or a unique visitor our website. “Resources” refers to how many resources a participant can access through the program. For example – if 100 people attended a lead workshop, each participant would receive 20 resources automatically, and that would mean that 2,000 pieces of information with phone numbers, addresses, organization information, etc. were distributed for the quarter.

Program	Participants Quarter*	Resources	Quarter Total	YTD Total
Lead Poisoning Prevention	232	20	4,640	9,840
Lead Safe Home Projects	25	22	550	1,380
DIY Weatherization WS	178	45	8,010	35,730
In-Home Services	74	28	2,072	3,892
CEP Website	2,854	36	102,744	324,324
<i>Total Passive Referrals:</i>			<i>118,016</i>	<i>375,166</i>



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[2] SHORTFALLS

A. Lead Poisoning Prevention Workshop

There were no shortfalls in this activity.

B. Follow-up Visits/Surveys

There were no shortfalls in this activity.

C. Outreach/Advertising Activities

There were no shortfalls in this activity.

D. Lead-Safe Home Projects Workshop

There were no shortfalls in this activity.

E. High Efficiency Particulate Air (HEPA) Vacuum Lending

There were no shortfalls in this activity.

F. Communication with Lead Hazard Reduction Program Grantees

There were no shortfalls in this activity.



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[3] NEW DIRECTIONS

A. Lead Poisoning Prevention Program Support

EPA Lead Renovation, Repair, and Painting Training (RRP)

CEP scheduled and conducted 3 full-day RRP trainings in the 3rd quarter. Over 320 contractors have trained with CEP since January, 2010. Calls and requests for training from private groups and individuals continue, but at a slower pace compared to the spring and summer of 2010. These trainings generate funds that support funding needs in the Lead Poisoning Prevention Program and other CEP programs.

B. Follow-up Visits/Surveys

Surveys in progress at this time

C. Outreach/Marketing Activities

No new directions at this time.

D. Lead-Safe Home Projects Workshops

No new directions at this time.

E. High Efficiency Particulate Air (HEPA) Vacuum Lending Program

No new directions at this time.

F. Communication with Lead Hazard Reduction Program Grantees

No new directions at this time.



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[4] CLIENT DEMOGRAPHIC INFORMATION.

* Percentages/averages calculated from total number of responses to each question.

CATEGORY	THIS QUARTER		YEAR TO DATE	
	Total	Avg/%*	Total	Avg/%*
Total number served by the project	232		501	
Number of qualified participants	226		488	
Participant Data	Total	Avg/%*	Total	Avg/%*
Number of people in home	869	4	2009	4.23
Number of pregnant women	17	0.2	41	0.18
Number of children 0-6 years old	214	1.3	471	1.32
Number of children 7-18 years old	144	1.3	322	1.2
Income: At or below 30% of median income	114	74%	228	68%
At 31-50%	23	15%	63	19%
At 51-80%	11	7%	27	8%
Over 80%	7	5%	17	5%
Race/Ethnicity: Hispanic/Latino(a)	93	44%	170	37%
White/European American	54	26%	140	30%
Black/African American	39	20%	57	12%
White & Black	5	2%	7	2%
Asian	6	3%	37	8%
Asian & White	2	1%	5	1%
Native American/Alaskan Native	1	0%	2	0%
Native & White	1	0%	3	1%
Native & Black	0	0%	1	0%
Native Hawaiian/Pacific Islander	0	0%	0	0%
Other	1	0%	23	5%
Prefer Not to Respond	5	2%	15	3%
Total Minorities	148	70.5%	305	66.3%
Gender: Male	38	19%	80	18%
Female	159	80%	354	81%
Prefer Not to Respond	2	1%	2	0%
Single Parent: Single Mother	65	34%	116	27%
Single Father	8	4%	17	4%
Prefer Not to Respond	11	6%	19	4%
Head of Household: Female	73	37%	139	33%
Male	26	13%	53	13%
Prefer Not to Respond	8	4%	21	5%



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Participant Data (continued)	This Quarter		YTD	
	Total	%*	Total	%*
Age Group Under 21	12	6%	54	12%
21-30	80	40%	162	37%
31-40	57	28%	121	28%
41-54	35	17%	61	14%
55 and over	15	7%	32	7%
Prefer Not to Respond	3	1%	4	1%
Member of Household with Disability	13	7%	46	11%
Prefer Not to Respond	4	2%	8	2%
Type of Residence: Rent	132	67%	280	65%
Own	55	28%	124	29%
Other	10	5%	29	7%
Prefer Not to Respond	0	0%	0	0%
Geographic area: North	68	29%	89	18%
Northeast	57	25%	102	20%
Outer-Northeast	22	9%	45	9%
Southeast	14	6%	65	13%
Outer-Southeast	35	15%	108	22%
Southwest	2	1%	12	2%
Northwest	1	<1%	4	1%
Outside Portland (qualified)	27	12%	63	13%
Not Qualified (counts towards "total")	6	3%	13	3%
Presentation was:	Total	%*	Total	%*
Easy to understand	191	96%	407	93%
A little confusing	7	4%	26	6%
Hard to follow	0	0%	5	1%
Workshop covered:	Total	%*	Total	%*
Too much information	35	20%	65	16%
The right amount of information	140	79%	341	83%
Not enough information	2	1%	7	2%
Workshop was:	Total	%*	Total	%*
Extremely valuable	151	82%	343	81%
Somewhat valuable	33	18%	80	19%
Not valuable	0	0%	0	0%
Materials were:	Total	%*	Total	%*
Extremely valuable	156	83%	335	82%
Somewhat valuable	33	17%	73	18%
Not valuable	0	0%	0	0%